

Financial hardship application

In this document, 'the Bank', 'we', 'us', and 'our' means Teachers Mutual Bank Limited and 'you' means the person applying for or with one or more of our products and services.

To request assistance for financial hardship, please complete all sections of this form and answer every question. Your information will help the Bank evaluate your situation and provide the necessary support. If you have any questions while filling out this form, contact our Financial Hardship team on 1800 862 502, 9am to 5pm, weekdays.

Please note financial hardship assistance is only available to Members who hold a credit product with the Bank..

To support your request we may ask for some of the information listed below. If we require this information, we will contact you.

- ▶ Your latest payslip or Centrelink income statement
- ▶ Employment separation certificate if you are unemployed
- ▶ Current rental income statement if your home loan is for an investment property
- ▶ Your last three months' bank statements if your salary is not being credited to a Teachers Mutual Bank Limited account.

Once we understand your circumstances, we will be able to give you a decision within 21 days.

What are your personal details?

First account holder details

Title	Mr	Mrs	Ms	Miss	Other		Member no	
First names							Surname	
Residential address								
Suburb					State		Postcode	
Postal address (if different from above)								
Suburb					State		Postcode	
Home phone			Work phone			Mobile phone		
Email								
Date of birth				Age		Occupation		
Name of employer								
Age of dependant children			years	years	years			

Second account holder details (if applicable)

Title	Mr	Mrs	Ms	Miss	Other		Member no	
First names							Surname	
Residential address								
Suburb					State		Postcode	
Postal address (if different from above)								
Suburb					State		Postcode	
Home phone			Work phone			Mobile phone		
Email								
Date of birth				Age		Occupation		
Name of employer								
Age of dependant children			years	years	years			

Please provide reasons for your application for financial hardship

- ▶ what has happened to cause you financial difficulty?
- ▶ what is your plan, including the timeframe, to manage your financial position?

I/We wish to apply for financial hardship due to the following reasons:

I/We have made the following arrangements with other creditors:

1.
2.
3.
4.

I have no arrangements with other creditors

Statement of financial position

Liabilities	Balance owing	Assets	Estimated value
Home Loan (with us)		Property at	
Personal loan (with us)			
Other loans (who with?)			
		Motor vehicle (include make, rego, year)	
Credit/store card/s (who with and limit?)			
		Shares/savings/investments (who with?)	
Hire purchases/lease			
Other liabilities (please outline)		Other assets (outline details)	
Total Liabilities		Total Assets	

